



# Privacy Policy

**Last Updated:** February 2026

Maui On Demand, LLC (“Maui On Demand,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you share with us through our website and services.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or engage our services.

## 1. Information We Collect

We may collect personal information that you voluntarily provide to us, including but not limited to:

- Name
- Email address
- Phone number
- Service address
- Billing and payment information
- Details related to service requests or bookings

We may also automatically collect certain information when you visit our website, such as:

- IP address
- Browser type
- Device information
- Pages visited and time spent on our site
- Referring URLs

## 2. How We Use Your Information

We use the information we collect to:

- Provide, schedule, and manage services
- Communicate with you regarding appointments, inquiries, or updates



- Process payments and invoices
- Improve our website, services, and customer experience
- Respond to customer service requests
- Comply with legal and regulatory obligations
- Send promotional or informational communications (you may opt out at any time)

### **3. Sharing of Information**

We do **not** sell or rent your personal information.

We may share your information only in the following circumstances:

- With service providers and contractors who assist in operating our business (e.g., payment processors, scheduling platforms)
- When required by law, legal process, or governmental request
- To protect the rights, property, or safety of Maui On Demand, our customers, or others
- In connection with a business transfer, merger, or sale of assets

All third-party partners are required to maintain the confidentiality of your information.

### **4. Payment Information**

Payments may be processed through secure third-party payment processors. Maui On Demand does **not** store full credit card numbers or sensitive payment credentials on its servers.

### **5. Cookies & Tracking Technologies**

Our website may use cookies or similar technologies to improve functionality and analyze usage. You may choose to disable cookies through your browser settings; however, some features of the site may not function properly.

### **6. Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect your personal information. While no method of transmission over the internet is 100% secure, we take commercially reasonable steps to protect your data.



## 7. Your Privacy Rights

Depending on your location, you may have the right to:

- Request access to your personal information
- Request correction or deletion of your personal information
- Opt out of marketing communications

To exercise these rights, please contact us using the information below.

## 8. Children's Privacy

Our services and website are not intended for individuals under the age of 13. We do not knowingly collect personal information from children.

## 9. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

## 10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised "Last Updated" date.

## 11. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact us:

**Maui On Demand, LLC**

Email: [info@mauiondemand.com](mailto:info@mauiondemand.com)

Location: West Maui, Hawaii