



Terms & Conditions

Last Updated: February 2026

These Terms & Conditions (“Agreement”) govern the use of the website and services provided by **Maui On Demand, LLC** (“Maui On Demand,” “we,” “our,” or “us”). By accessing our website, booking services, or engaging Maui On Demand in any manner, you agree to be bound by this Agreement.

If you do not agree to these Terms & Conditions, please do not use our services.

1. Scope of Services

Maui On Demand provides on-demand services including, but not limited to:

- Mobile car detailing
- Pressure washing and exterior cleaning
- Property check-ins and home logistics
- Concierge and lifestyle support services
- Vendor coordination and access facilitation
- Custom service requests

Services are provided on an “as-is” and “as-available” basis.

2. Non-Licensed Services Disclaimer

Unless explicitly stated in writing, Maui On Demand does **not** provide licensed professional services, including property management, construction, electrical, plumbing, legal, financial, medical, or security services.

All licensed services are performed by independent third-party providers.



3. Booking & Authorization

By booking services, you authorize Maui On Demand to perform the requested services and, where applicable, access the property using keys, codes, lockboxes, or digital access credentials provided by you.

Authorization may be given verbally, electronically, or in writing.

4. Payments & Fees

- Payment is due as specified at booking or invoicing
- Pricing may vary based on scope, condition, or time required
- Additional services may incur additional fees
- Late or failed payments may result in service suspension

Maui On Demand reserves the right to require deposits or prepayment.

5. Cancellations & Rescheduling

- Cancellation or rescheduling policies may vary by service
- Late cancellations may be subject to fees
- Weather or safety conditions may require rescheduling

6. Vendor Coordination & Third-Party Services

Maui On Demand may coordinate third-party vendors at the client's request. All vendors operate independently. Maui On Demand does not supervise, guarantee, or assume liability for third-party services.

7. Property Access & Keys

By providing keys or access credentials, you assume the risks associated with property access. Maui On Demand is not responsible for loss, theft, or damage except in cases of gross negligence or willful misconduct.



8. Smart Lock & Digital Access

Maui On Demand is not responsible for failures, malfunctions, or security issues related to smart locks or digital access systems. Clients are responsible for granting, monitoring, and revoking access.

9. Client Responsibilities

Clients agree to:

- Provide accurate information
- Secure valuables and personal property
- Maintain appropriate insurance coverage
- Communicate special instructions clearly

10. Limitation of Liability

To the fullest extent permitted by law, Maui On Demand shall not be liable for indirect, incidental, special, or consequential damages, including loss of income, property damage, or service interruptions.

11. Indemnification

You agree to indemnify and hold harmless Maui On Demand, its owners, employees, and contractors from any claims, damages, or expenses arising from your use of services, property access authorization, or third-party services.

12. No Guarantees

Maui On Demand does not guarantee specific outcomes, timelines, or results.

13. Intellectual Property

All website content, branding, logos, text, and media are the property of Maui On Demand and may not be used without written permission.



14. Privacy & Communications

Use of our services is subject to our **Privacy Policy** and **SMS/Text Messaging Consent Policy**, which are incorporated by reference.

15. Termination of Services

Maui On Demand reserves the right to refuse or terminate services at any time for safety, compliance, or misuse concerns.

16. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of the State of Hawaii.

17. Severability

If any provision of this Agreement is found unenforceable, the remaining provisions shall remain in full force and effect.

18. Modifications

Maui On Demand reserves the right to update these Terms & Conditions at any time. Updates will be posted with a revised "Last Updated" date.

19. Contact Information

Maui On Demand, LLC
Email: info@mauiondemand.com
Location: West Maui, Hawaii